



Collingwood Public Library

Policy Type: **Operational**

Policy Number: **OP – 09**

Policy Title: **Community Information**

Policy Approval Date: **February 23, 2023**

Policy Review Date: **February 2027**

The Collingwood Public Library makes available information on community activities, agencies and organizations in order to facilitate access to resources within the community and as a partner in promoting community services and events. The library encourages the display of bulletins and posters regarding events in order that residents can fully participate in community activities. This policy sets out the types of information suitable for collecting, displaying and distributing in the library.

Section 1: Community Information Collection and Services

1. The library will collect and keep current information on the services of community agencies and organizations, Collingwood and beyond. This will include up-to-date information on:
 - a) Municipal services
 - b) Community groups
 - c) Educational organizations
 - d) Health and social services agencies and
 - e) Religious, recreational and cultural institutions
2. The library will provide easy, convenient and confidential access to information on agencies and organizations.
3. The library staff will be knowledgeable about community agencies and organizations and capable of referring people appropriately and in a sensitive manner.
4. Patron confidentiality will be respected at all times.

Section 2: Community Information Display in the Library

1. The library will make available space to display materials about community activities and events.
2. The display of material does not constitute an endorsement of any group.



3. For the community bulletin board, library staff will approve, post, and remove all materials, which will be accepted on the following criteria:
 - a) Material will not be posted if larger than 11"x17"
 - b) Multiple copies will not be posted
 - c) Materials must be for events that have provide a date, after which time, staff will remove the information
 - d) Materials that have not been approved and initialed by staff will be removed
4. Materials will be accepted on a space available basis using the following priorities:
 - a) Notices of library programs, events, activities and services
 - b) Notices of community interest from the local municipality and agencies
 - c) Notices of cultural, educational and recreational events
5. All materials become the property of the Collingwood Public Library Board and the library will dispose of materials as it sees fit.
6. The library will not display or distribute:
 - a) Materials that contravene the Ontario Human Rights Code, federal or provincial laws and regulations
 - b) Faith-based materials whose primary purpose is the promotion of faith, however events sponsored by local religious groups may be displayed
 - c) Materials advertising and promoting commercial products or services
 - d) Personal ads and notices including notices of items for sale or rent
 - e) Multiple copies of the same posting on the bulletin board
7. Any complaints or appeals will be resolved by the CEO.

Section 3: Election Campaign Material

1. Material whose primary focus is partisan or political in nature cannot be displayed or distributed in the library with the following exceptions:
 - a) Political materials may be eligible if they announce community meetings or forums for open discussion of community issues to which all parties are invited.

Related Documents:

Collingwood Public Library OP-21 Political Participation and Elections